

THIRD PARTY AUTHORITY (TPA)

This form enables you to authorise another person to act on your behalf in respect of your loan with Finance One. This form should not be used by a person who is a Power of Attorney, an Executor, or who is appointed by a Court as an Administrator in respect to a Borrower. This authority ceases should you lose decision-making capacity or pass away. You should only give authority to someone you trust and who will look out for your best interests.

1. Borrower/s Details

Loan Account Number(s):

Borrower 1

Borrower 2 (if applicable)

Full name:

Full name:

Date of birth:

Date of birth:

Contact number:

Contact number:

Email address:

Email address:

Postal address:

Postal address:

2. Third Party Authority Details*

Individual (must be over 18)

Organisation

Full name:

Organisation name and ABN:

Date of birth:

Representative name (if applicable):

Contact number:

Contact number:

Email address:

Email address:

Postal address:

Postal address:

Relationship:

Role (e.g. financial counsellor):

*Please note that the TPA Individual will need to provide a copy of their driver licence, passport, 18+ card or birth certificate for identification purposes to satisfy Finance One's obligations by law.

3. Authority

I/We authorise the TPA described below to:

- Access information about me/ our loan with Finance One (including credit and account information);
- Manage my/ our loan with Finance One (excluding the authority to vary the terms of the loan agreement, such as varying loan repayment obligations or the loan term); and
- Manage and resolve a complaint with Finance One.

Please indicate whether there is any expiry date, restriction or requirement that you wish to place on the authority, and the reason that you have chosen to appoint a TPA:

Restrictions / Requirements:

Expiry date:

If the expiry date is left blank, this authority remains in place until revoked in writing.

Restrictions/ Requirements on TPA:

3. Authority (cont.)

Please indicate your contact preference regarding communications while your appointed TPA is in effect:

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I/we consent to direct contact

Finance One can contact me/ us directly at any time about my/ our account, even though I/ we have appointed the TPA named in this form. I/ we understand that Finance One may communicate with me/ us as well as the TPA.

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I/we prefer Finance One to contact my TPA first

Finance One can contact the TPA named in this form in the first instance. I/ we understand that I/ we may be contacted directly if the TPA does not respond within a reasonable period.

4. Borrower/s' Acknowledgment

By signing below, I/we confirm that:

- This authority remains in force until the expiry date above or it is revoked by me or the TPA in writing or verbally;
- Finance One will continue to send correspondence and notifications to me/us, including details of any material instructions or changes initiated by the TPA affecting my/our loan;
- Finance One may contact me/ us directly if it is unable to contact the TPA within a reasonable period, or where it reasonably believes the TPA may not be acting in my/ our best interests;
- Finance One may rely on the information provided by the TPA as being current and correct;
- This authority excludes the power for the TPA to vary loan repayments or change the term of my/our loan; and
- My/our consent is required for any changes to my/our loan that may affect contractual obligations to Finance One.

Borrower 1 Signature

Borrower 2 Signature (if applicable)

Date:

Date:

4. Borrower/s' Acknowledgment

By signing below, I confirm that:

- I understand and accept the responsibilities of my authority described above;
- I will only exercise this authority in the best interests of and as directed by the borrower(s) named in this form, always, and I will not use this authority for my own personal benefit or gain;
- I will only provide information to Finance One that is current and correct;
- Finance One may suspend or revoke my authority if I act in contravention of my responsibilities; and
- My personal information is being collected to facilitate this authority and will be dealt with by Finance One in accordance with its Privacy Policy, available on its website at www.financeone.com.au.
- I consent to sign documents electronically, and consent to the receipt of notices and documents by the email address provided and held in Finance One's records.

Signature

Date: